VALTECH

CORPORATE PROFILE

& Valet Service Presentation

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VALTECH
Valet Parking Company
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Company Overview

VALTECH Valet Parking Company is a premier provider of valet parking services in Kuwait & Bahrain.

- Established in 2012 with a commitment to excellence.
- Offers professional, reliable, and courteous services.
- Enhances customer experience at various venues including shopping malls, hotels, hospitals, restaurants, and special events.

VALTECH

Vision

- To maintain our position as the leading valet parking service provider in the region.

- Be known for innovation, customer-centric approach, and unwavering commitment to quality.

Mission Statement

- Deliver exceptional valet services ensuring convenience, safety, and satisfaction.

- Create a seamless and memorable experiences through a dedicated and professional team.

VALTECH

Values

- **Integrity**: Uphold the highest standards of integrity in all actions.
- **Customer Focus**: Prioritize clients' needs and exceed their expectations.
- **Excellence**: Pursue excellence in every aspect of service delivery.
- **Teamwork**: Work together across boundaries to meet customer needs.
- **Safety**: Ensure the safety of clients, their vehicles, and employees through rigorous training and adherence to safety protocols.
- **Transparency**: Provide clients with portal access to monitor operations and service transactions, along with comprehensive reporting.

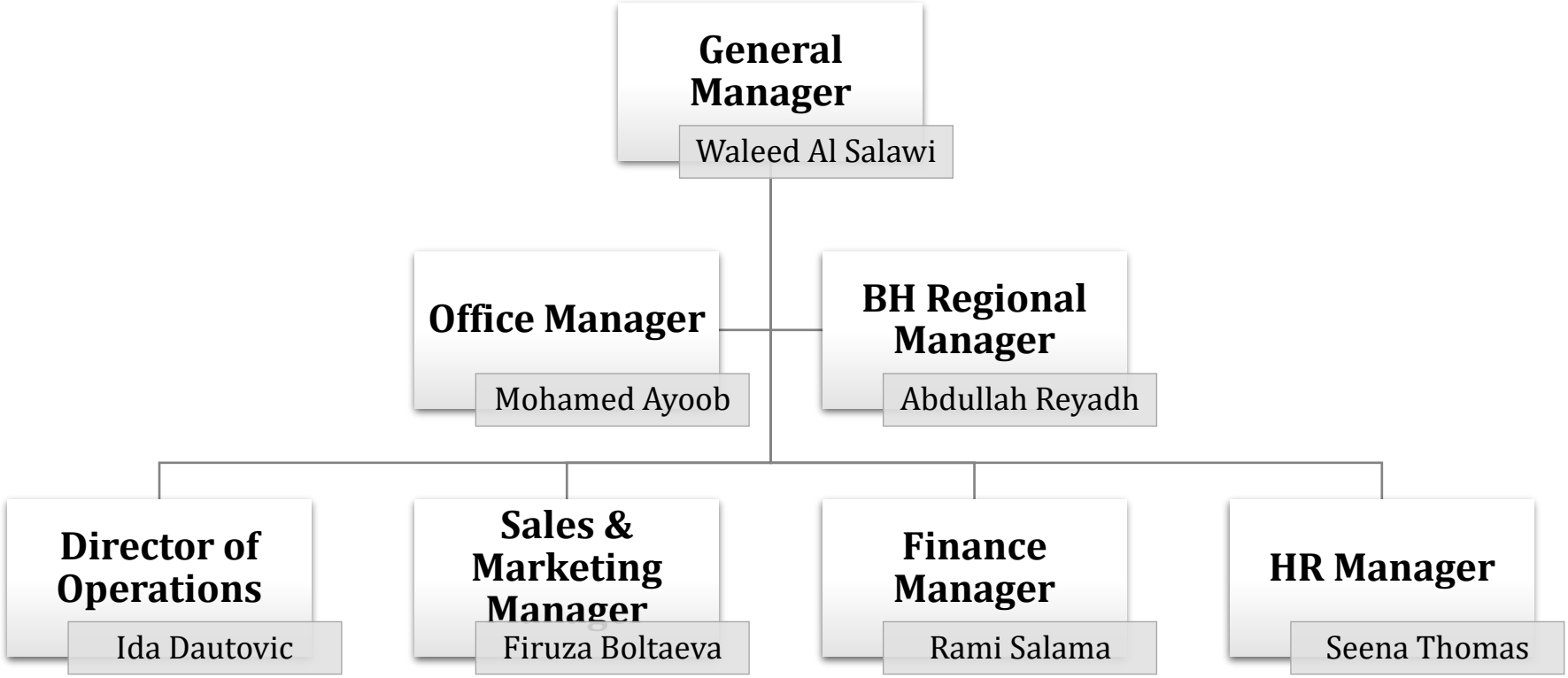
VALTECH

Services

- **Valet Parking** for Shopping Malls, Business Centres, Hotels, Hospitals and Restaurants.
- **Valet Parking** for corporate and private events.
- **In-Mall Taxi** Service: Club Car Shuttle & VIP Service.
- **butlr** service: Hands-Free Shopping Assistance.
- **Carwash** Service: for Valeted Cars, self parking pop-up and stations.

VALTECH

Management Team



VALTECH

Trusted by

the place to be
الأفنيوز
THE AVENUES
THE ARENA KUWAIT
جراند حياة الكويت
GRAND HYATT KUWAIT
WALDORF ASTORIA KUWAIT
والدورف أستوريا الكويت
ROKA
عمارة التجار
Altujjar Building
مستشفى الكويت
KUWAIT HOSPITAL
مرفأ البحرين المالي
BAHRAIN FINANCIAL HARBOUR
الليوان
al liwan
VIDA Beach Resort
MARASSI AL BAHRAIN
Hilton
BAHRAIN
هيلتون البحرين
MARASSI BOULEVARD
سوق البراحة
SOUQ AL BARAHA
Hilton Garden Inn
the place to be
الأفنيوز
THE AVENUES
BAHRAIN البحرين
WESTIN
HOTELS & RESORTS
FOUR SEASONS
BAHRAIN
ADDRESS
BEACH RESORT
BAHRAIN
Le MERIDIEN
ONYX Rotana
SHERATON
Bahrain Hotel
الوطني
NBK
NBK-Bahrain
MG
مراسي جاليريا
Marassi Galleria
مودا مول
MODA MALL
seef mall

Valet Parking Services

TECHNOLOGY - TICKETS

Tickets are issued electronically upon car arrival.

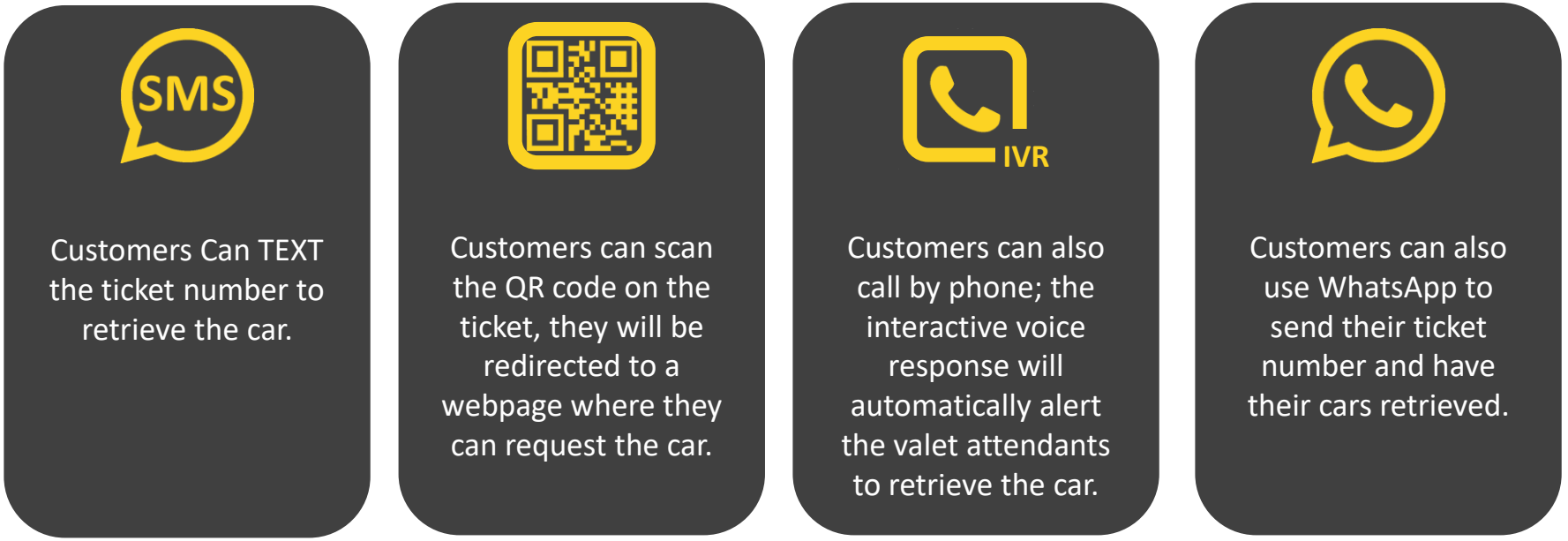
No need to keep pre-printed books or ticket stubs.

This process is accomplished using handheld & portable devices that the valet attendants are equipped with.

TECHNOLOGY – CAR RETRIEVAL

Retrieval Channels:

- Car retrieval requests can be made through the following channels:



- Customers don't need to wait for their cars to arrive, instead, their cars will be waiting for them

TECHNOLOGY – MOBILE APP

Features of VALTECH Mobile app includes:

- **Car Retrieval Request:** Allows users to request their car to be brought to them.
- **Membership Account:** Users can manage their membership details.
- **Feedback Channel:** A platform for users to provide their feedback.
- **Mobile Payment Gateway:** Enables users to make payments through the app.

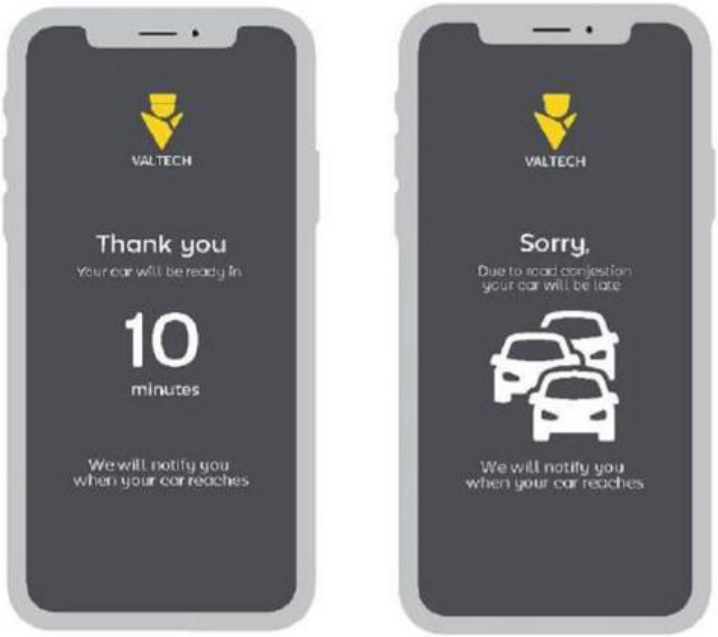
Download on the App Store

GET IT ON Google Play

TECHNOLOGY – MOBILE APP

Features:

- **Interactivity**: Valtech systems will automatically interact with customer's requests when using any of the previously mentioned features, providing informative responses about their car request status.
- **Adjustable Retrieval Estimated Time**: The system can dynamically adjust the estimated retrieval time using the unique system feature "Traffic Mode", which notifies customers of any possible delays in retrieving cars back caused by road traffic.



BRANDING & APPEARANCE - Podiums

VALTECH Smart Podiums — a revolutionary leap in customer service technology. Designed with meticulous attention to detail, these podiums are not only a visual statement but also a hub of interactive features:

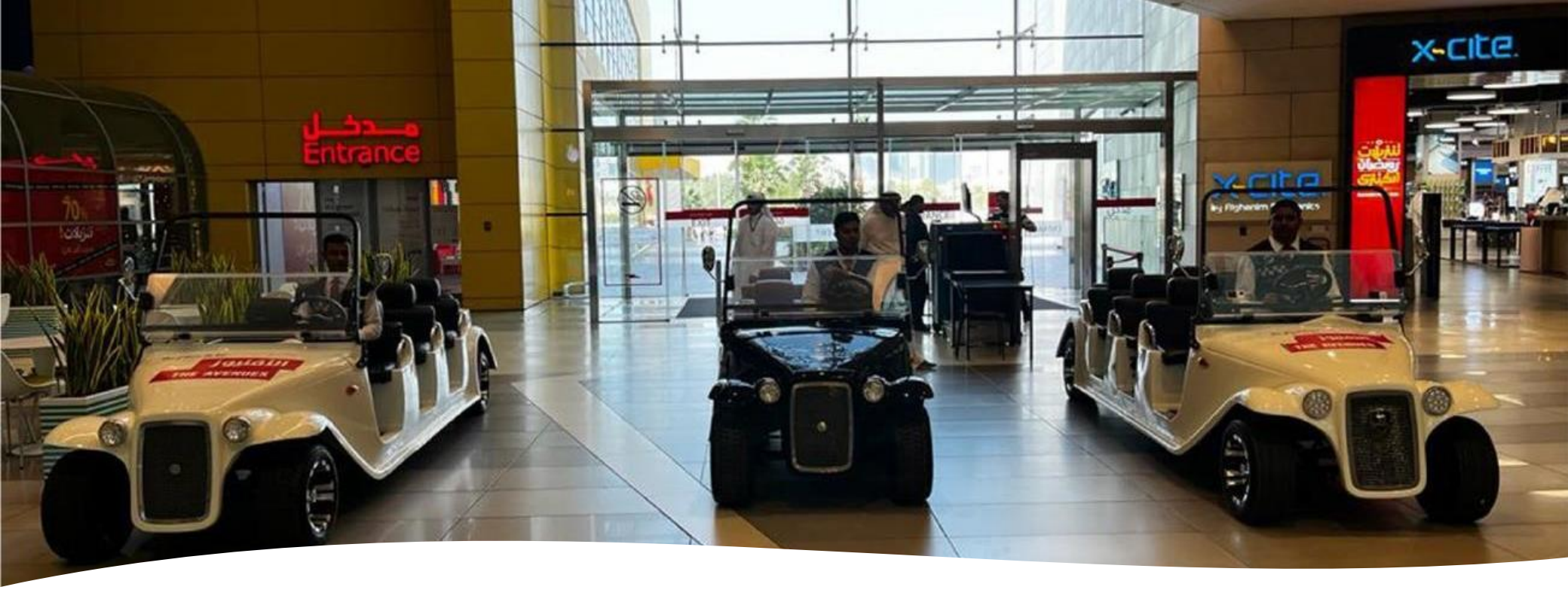
1. **Informative Digital Screen**: Seamlessly integrated into the structure of our podiums, the digital screens serve multiple purposes:
    1. Display a personalized welcome message adorned with your esteemed brand's logo.
    2. Provide real-time updates on the queue and the current status of customer vehicles.
    3. Clearly outline service fees for complete transparency.
2. **Time Attendance System**: An integrated system that enhances operational efficiency by tracking the attendance of service personnel.

TICKET JACKETS

VALTECH Ticket Jacket can be modified and co-branded to fit your requirements.

Notes:

- VALTECH Logo shall remain at the back of the ticket Jacket.
- If customization is required, VALTECH shall be informed 10 days prior to the event, and we will advise about the minimum quantity and pricing for the same.



In-Mall Taxi Services

butlr

Services

CARWASH Services

THANK YOU FOR YOUR CONSIDERATION

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